**CTG**

REGULATORY COMPLIANCE

GDPR Compliance

Get in Control and Stay in Control!

When you enter the world of GDPR compliance, do you feel as if you are stepping into a jungle where dangers lurk from any direction you look? So many rules, so many questions, and so much work. Don't feel intimidated any longer.

CTG can help you get on top and stay on top. Our service offerings are well suited to address any challenge you may encounter, including those related to:

- Privacy Administration
- Information Security
- Data Governance and Management
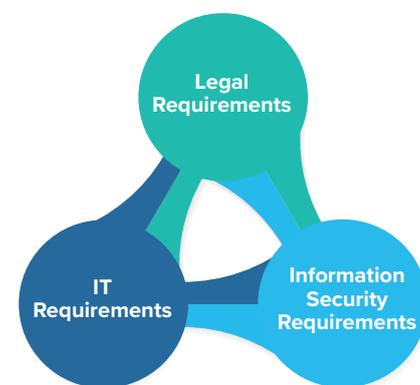
Integrating legal, IT, and information security requirements is key to successful GDPR compliance. Do not waste time and resources on service providers that will only offer part of the solution. CTG is your go-to partner to provide the solution you need, and we offer everything you require to gain control, and stay in control, of GDPR compliance.

Legal Requirements

IT Requirements

Information Security Requirements

Assessment and Remediation

We identify issues, assess risks, and evaluate non-compliances with applicable legislation such as GDPR, or standards such as ISO 27001. Thus, we are able to remediate your policies, procedures, and practices, which provides valuable information to mitigate risks and implement improvements.

Tabletop Exercises (TTX)

You have established processes to handle data breaches and data subject requests correctly and in a compliant manner. But have you tested them? Are you sure that they are functioning, or will function, properly? Why not perform a TTX to test, in a safe environment and controlled simulation, whether you can handle data breaches and data subject requests in a compliant, effective, and efficient manner. A TTX identifies and rates your organization's strengths and weaknesses, and gives you an overall view of your performance.

ISO 27001

Protecting personal data also implies safeguarding the confidentiality, integrity, and availability of your data. The implementation of an Information Security Management System (ISMS) based on the ISO 27001 framework will provide a solid basis for your organization's privacy and security program. This also prepares your company to achieve globally recognized certification to boost the market's trust in you.

Training

Training developed for your specific needs and requirements will help your organization get a better understanding of privacy compliance. Training programs feature workshops, business case studies, and tests to facilitate the learning objectives.

Attend our certification courses and improve your expertise as a Privacy professional up to the highest standard. As an Official Training Partner of IAPP (International Association of Privacy Professionals) we contribute to your expertise through the adjacent certification training programs:

Privacy Management Automation and Data Governance

Our partnerships in Privacy Management Automation:

Experience the benefits of automating your data protection or privacy processes! If you are a DPO or Privacy Officer, you can avoid a manual workflow and choose to implement an integrated, pre-configured, high-quality, automation platform to execute all administrative tasks efficiently and effectively. Collaborate with co-workers and stakeholders, measure performance, and manage GDPR compliance in the Cloud or on premise.

Our partnership in Data Governance and Management:

The idea that personal data can be identified, managed, and controlled manually in an average business is a general misconception. Data governance and management tools are an absolute must to get a grip on your data to facilitate GDPR compliance and more:

- Data Subject Requests
- Creating Records of Processing
- Data Categorization and Classification
- Data Security

Commitment to Long-Lasting Compliance Through Our Free hyper-Care Program

- No-cost remediation of major issues after inspection, within the scope of our work
- On-call assistance during inspections
- We promise one day free-of-charge aftercare, within the first year after services were completed, to assess the state of compliance and provide recommendations

Data Protection Officer As A Service

Do you need hands-on support to create or update your Records of Processing? Perhaps you need to outsource the execution of a Data Protection Impact Assessment (DPIA)? Maybe you need legal review of contracts in relationship with GDPR or review of a Data Processing Agreement (DPA)? A data breach has occurred and a quick response is critical, but do you know what to do? Maybe you just want to outsource your DPO role entirely? No matter what kind of question or problem you may have, if you need a DPO, CTG can help.

DPO TOOLS
Managing your privacy program through an automated privacy management platform to enhance the services we deliver

PAY FOR PERFORMANCE
DPO workload is not fixed during the assignment, but will vary from a high to low workload depending on the tasks that must be performed

BEST PRACTISES
Application of current and up-to-date GDPR best practises (training, policies, procedures, templates, etc.)

24x7 ON-CALL EMERGENCY SERVICE
Quick and duly response to high risk incidents and/or data breaches outside business hours and during weekends and holidays

KNOWLEDGE BASE
Access to security, compliance and IT experts to address all challenges that may be encountered during service execution

DPO INDEPENDENCE
No conflict of interest between DPO and other company activities or functions. DPO reports to the highest authority in the company

---

About CTG CTG (NASDAQ: CTG) is a leading provider of digital transformation solutions and services that accelerate clients' project momentum and achievement of their desired IT and business outcomes. We have earned a reputation as a reliable, results-driven partner focused on improved data-driven decision making, meaningful business performance improvements, new and enhanced customer experiences, and continuous innovation. CTG has operations in the Americas, Western Europe, and India. The Company regularly posts news and other important information online at www.ctg.com.

www.ctg.com